



DATE: 12/12/16

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TO: Tyler County
Jackie Skinner
FAX: 409-283-6305

FROM: Lori Timko
IT Admin Support
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RE: IBM iSeries Hardware &
Software Maintenance Quote

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Your current IBM Service Suite contract for hardware & software coverage on your IBM 9407 model 515 is due to expire in **2/14/2017**. To continue coverage, please review and call, fax or email me so I can process your request.

1 year ___\$3,890.37

IBM Service Suite OnSite Repair/Exchange services include IBM parts and labor, 7 days a week, 24 hours a day. This also covers IBM telephone support, ordering of new IBM operating system release upgrades, ordering of PTF's, and CUME packs (accumulative PTF sets).

Please note: IBM charges an "After License Fee" if there is any lapse in coverage. To avoid any late fees, please renew prior to the expiration date listed above.

If you have any questions, please don't hesitate to contact me.

Thank you,

Lori Timko

Please note a signature will be required below*

I choose to renew _____ Date: _____ Title: _____

I choose not to renew _____ Date: _____ Title: _____